



Highways Committee 27 March 2008

Report from the Director of Transportation

For Action

Wards Affected:
ALL

Progress Report on Controlled Parking Zones Programme

Forward Plan Ref: **E&C-07/08-041**

1.0 Summary

- 1.1 This report informs Members of the Committee on the progress of the Controlled Parking Zones (CPZs) implementation programme in Brent, since it last report in January 2007 and of the proposed CPZ programme for the 2008/09 financial year.

2.0 Recommendations

- 2.1 That Committee notes the outcome of the review consultation with residents of Zone SH CPZ, as detailed in paragraphs 3.1 to 3.4 and agrees for officers to change the current operational period of the Zone Monday – Saturday, 8.00am – 6.30pm to Monday – Friday, 8.00am-6.30pm subject to statutory consultations.
- 2.2 That Committee authorises the Director of Transportation to consider objections and representations during the statutory consultation mentioned within the detail section of this report and that the Director of Transportation report back to members, if there are substantial objections or concerns raised, otherwise he is authorised to implement the schemes.
- 2.3 That the Committee approves the programme of works set out in paragraph 3.5 for the financial year 2008/2009.

3.0 Detailed Programme

Public Consultations

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Zone SH Review – Appendix A

- 3.1 Members are reminded Zone SH scheme which includes Rosebank and Fernbank Avenues was originally introduced in December 2003 and was extended to include Maybank Avenue in November 2005 following successful consultations with the local community.
- 3.2 In February / March 2007, officers carried out a review consultation to find the views of local residents and businesses on how the CPZ was operating and on how the scheme could be improved. A copy of the consultation leaflet and the results of consultation are shown on Appendix A. The overall results are summarised below:
- | | |
|------------------------------------|------|
| Number of questionnaires sent: | 466 |
| Number of questionnaires returned: | 119 |
| Percentage response: | 26 % |
- 3.3 The consultation analysis showed that majority of respondents indicated that they were fairly satisfied with the CPZ overall. They indicated the current hours of operation 8.00 am - 6.30 pm to remain unchanged but they were very dissatisfied with the current days of operation Monday to Saturday and preferred to change it to Monday to Friday.
- 3.4 It is also essential for Members to note that residents from Rosebank and Fernbank Avenue expressed concerns about the level of commuters parking within the SH Zone particularly from the residents of Maybank Avenue. It is difficult at this stage to create a separate zone for Rosebank Avenue and Fernbank Avenue exclusively as requested by residents. However we will continue monitoring the situation in the new financial year.

Future areas of Study

- 3.5 An allocation of £418,000 has been made available for new CPZs and CPZ reviews for the 2008/09 financial year. The Council have received complaints regarding parking displacement on the peripheries of existing Zones along with requests for proposals to control parking from local residents in various parts of the borough. Officers have visited the affected areas and have confirmed the complaints and request Members to agree for officers to develop the CPZ programme for the next financial year 2008 / 09 shown below.

Proposed schemes	Funding (£)
Schemes from 07/08	
Zone HY (Church Road and Yewfield area)	40,000
GB extension	30,000
Zone KD review	14,000
New CPZ schemes (Proposals)	
GS extension (Hersant Close, Alexander Avenue, Uffington Rd, Robson Avenue)	30,000
All Souls Avenue (part)	10,000
KS extension (Staverton Rd)	10,000
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GA extension (Gardiner Ave, Anson Rd, Henson Ave, Tracey Ave)	30,000
Zone HY extension	55,000
Zone NT extension	40,000
Short term pay & display schemes	60,000
Northwick Park CPZ	35,000
CPZ Reviews	
Zone HW	16,000
Zone GA	12,000
Zone KQ	13,000
Zone GS	13,000
Zone NT	10,000
Total allocation	£ 418,000

4.0 Financial Implications

2007/08 Schemes

An allocation of £414,000 was made available for 2007/08 CPZ programme of work. Majority of the schemes have been implemented except for Zone HY (Yewfield and Church Road area), Zone GB extension and on going KD review programmed to be implemented in June / July 2008.

5.0 Legal Implications

- 5.1 The "pay and display" and permit parking methods of parking control and parking prohibitions, (waiting and loading restrictions) associated with implementing the CPZs detailed, will require the making of a traffic regulation order under the Road Traffic Regulation Act 1984. The procedures to be adopted for making the actual orders and any amendments thereto are set out in the Local Authorities ' Traffic Orders (Procedure) (England and Wales) Regulations 1996.
- 5.2 The procedures require a period of statutory consultation, which means the authority, must properly consider any comments and objections to the schemes. If it fails to do this the implementation of the scheme would be unlawful and it would be impossible to enforce. If the process is not carried out properly the decision could be challenged by way of judicial review with the same result.
- 5.3 Members have authorised the Director of Transportation to commence the statutory consultation process in respect of certain schemes and to consider and reject objections or representations if he thinks that they are minor or vexatious. If following the consultation process it is considered the schemes or any of them should go ahead then the Director of Transportation is authorised to implement the schemes. This means a further report will not be brought before this committee prior to implementation if there are no objections or only minor or vexatious objections which the Director considers should be overruled.

6.0 Diversity Implications

- 6.1 All public consultation material include an explanation of how more information about proposals can be obtained. This is written and available in several languages that are commonly spoken in the borough.
- 6.2 CPZs consultation takes into account the requirements of different religious organisations in the borough, in respect of parking needs for community establishments during the design of projects. However, the decision on hours, additional or shared facilities depends on the majority view of responses and may not allow for any parking for visitors to such establishments.
- 6.3 CPZs take into account the needs of people with disabilities through parking dispensations for blue/orange badge holders in parking places, which allow parking without charge or restriction on the length of stay and through the provision of disabled persons parking places, in order to assist the mobility impaired. The control of on street parking also allows greater access to crossing points and at road junctions by preventing obstruction at these locations in order to assist pedestrians particularly the blind or visually handicapped.

7.0 Staffing/Accommodation Implications

- 7.1 The Transportation Service Unit is undertaking the scheme development, public consultation, statutory consultation and implementation work on all the schemes in the CPZ programme mentioned in this report.

8.0 Environmental Implications

- 8.1 The implementation of CPZ schemes is in line with Government guidelines and policy relating to integrated transport policy and road traffic restraint. The CPZ will enhance the local environment by removing commuter parking and the wider environment by discouraging certain car journeys.

Background Papers

L.B. Brent Parking Strategy (2002)
A New Deal for Transport: Better for Everyone (DETR)
Traffic Management and Parking Guidance for London (GOL)

Any person wishing to inspect the above papers should contact Transportation Service Unit, Brent House, 349 High Road, Wembley, Middlesex HA9 6BZ, Telephone: 020 8937 5124

Contact Officers

Richard Saunders, Director of Environment & Culture

APPENDIX A

Our ref: IP 598 Zone SH review



Controlled Parking Zone - SH Review Consultation Leaflet

You will be aware that the controlled parking zone SH which is in operation in your area was implemented in two phases. The original scheme included Rosebank and Fernbank Avenues and was introduced in December 2003. Following successful consultations with the local community the extension included Maybank Avenue and was introduced in November 2005. The scheme was implemented to:

- Remove commuter and long-term non-residential parking from the area
- Improve road safety by removing obstructive parking from junctions
- To reduce the level of traffic in the area by regulating parking on-street
- To attract more customers to the businesses by allowing greater turnover in parking spaces.

You are now invited to give us your views on how you think the CPZ is operating and on how the scheme could be improved. The issues which have prompted reviews of CPZs elsewhere in the borough are, for example, the CPZ operational period, insufficient permit holder or 'pay & display' bays and excessive lengths of 'yellow line' restrictions. We have also received complaints from residents of Fernbank Avenue and Rosebank Avenue stating that there are insufficient parking spaces in their streets as a result of the CPZ extension to Maybank Avenue. You may wish to comment on these or any other issues which are of concern to you.

It is important that you respond using the questionnaire, as it is on the basis of this feedback that a decision will be made on whether changes are required to the existing CPZ. Please complete the questionnaire and enclosed equalities monitoring form and return it in the **FREEPOST** envelope provided by **12th March 2008**.

The result of the consultation along with officers' recommendations will be reported to the March 2008 Highways Committee meeting for a decision. Once a decision is made you will be informed accordingly.

If you require any further information on the existing CPZs or wish to discuss any specific issue please contact :

Solomon Nere
Traffic Management Section
London Borough of Brent
Tel: 020 8937 5124

Customer Relations Officer
Traffic Management Section
London Borough of Brent
Tel: 020 8937 5132

**IF YOU REQUIRE THIS DOCUMENT IN LARGER PRINT
PLEASE TELEPHONE 0208 937 5132 / 5185**

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Highways Committee
27th March 2008

V.3
17th March 2008

APPENDIX A Continued

Our ref: TP 598 Zone SH review

February / March 2008



Controlled Parking Zone - SH Review Questionnaire

Please complete and return



Dear Resident,

The information you provide will be treated confidentially and will be used solely by the London Borough of Brent.

Your views are important to us – please therefore let us know how you think the CPZ in your area can be improved. Please complete this questionnaire and return it in the **FREEPOST** envelope enclosed, to reach us by **12th March 2008**.

Alternatively, post it to **London Borough of Brent, Transportation Service Unit, Brent House, 349-357 High Road, Wembley, Middlesex, HA9 6BZ**.

PLEASE PRINT CLEARLY.

Only one reply per household will be accepted and one member of staff for each company / business is required to reply.

Yours sincerely

Phil Rankmore
Acting Director of Transportation

If you require any further information on the existing CPZ or wish to discuss any specific issue, please contact the Traffic Management Team on 020 8937 5132 / 5124

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APPENDIX A Continued

1. How satisfied are you with the CPZ overall?

Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know

2. How satisfied are you with the days and hours the CPZ operates? (currently Mon- Sat, 8.00am - 6.30pm)

Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know

3. On what days would you like the CPZ to operate?

Remain unchanged Monday – Friday Monday – Sunday

4. On what times would you like the CPZ to operate?

Remain unchanged 8am – 9pm (longer) 8am – 3 pm (shorter)

5. Would you like the scheme to operate on Bank Holidays?

Yes No

6. Do you think enough parking spaces have been provided for?

(a) Residents	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't Know <input type="checkbox"/>
(b) Businesses	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't Know <input type="checkbox"/>
(c) Shared use resident / business	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't Know <input type="checkbox"/>

7. How easy is it for your visitors to park?

Very easy Fairly easy Fairly difficult Very difficult Don't know

8. How satisfied are you with the current level of parking enforcement?

Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know

9. How satisfied are you with the arrangements for getting permits?

Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know

10. This question is for residents and businesses of Rosebank Avenue and Fernbank Avenue. Since the Controlled Parking Zone (CPZ) was extended to Maybank Avenue, do the parking controls make it easier for you to park in your street?

Yes No

11. If you answered No to Q.10 please tell us why.

12. Comments



APPENDIX A Continued

<p>If you have difficulty understanding this in English, please contact the One-Stop Shop at the Town Hall, Forty Lane, Wembley, Monday to Friday 9am to 5pm. Telephone 020 8937 1200</p>	ENGLISH
<p>ஆங்கிலத்தில் இதுவரை விளக்கக்கொடுக்கப்படாத உங்களுக்குக் கவலை இல்லை. தங்களுக்கு உதவி கொடுக்கப்படுகிறது. இவ்வூட்டில் காலை 9 மணி முதல் பிற்பகல் 5 மணி வரை நேரம். Town Hall, Forty Lane, Wembley அன்ற இடத்திலுள்ள அண்மை-நேரம் சேவை நேரம்: 020 8937 1200</p>	TAMIL
<p>إن كنت تجد صعوبة في فهم هذه الوثيقة باللغة الإنجليزية يرجى الاتصال مع وان ستوب شوب في دار البلدية على عنوان: One-Stop Shop at the Town Hall, Forty Lane, Wembley، من الاثنين الساعة 9:00 صباحاً و 5:00 بعد الظهر أيام الإثنين إلى الجمعة على هاتف 020 8937 1200</p>	ARABIC
<p>Nëse keni vështirësi ta kuptoni këtë në Anglisht, ju lutemi kontaktoni One-Stop Shop në adresën Town Hall, Forty Lane, Wembley, nga e Hëna deri të Premten në orarin 9paradite - 5pasdite. Telefoni 020 8937 1200</p>	ALBANIAN
<p>Jeżeli macie Państwo problemy ze zrozumieniem tej informacji w języku angielskim, prosimy o kontakt z One-Stop Shop, jaki mieści się pod adresem: Town Hall, Forty Lane, Wembley, od poniedziałku do piątku, w godz. od 9.00 do 17.00. Numer telefonu: 020 8937 1200</p>	POLISH
<p>Haddii aad dhib kala kulanto in aad tani ku fahamto luqada ingiriisida, fadlan la xidhiidh xafiiska One-Stop Shop ee ku yaala Town Hall, Forty Lane, Wembley Isniinta ilaa Jimcaha 9ka subaxnimo ilaa 5ta galabnimo. Telefon 020 8937 1200</p>	SOMALI
<p>જો તમને આ ઉપરિલિખિત ભાષામાં સમજવામાં સુલભતા પાતી હોય તો, કૃપા કરી વન સ્ટોપ શોપનો (One-Stop Shop), Town Hall, Forty Lane, Wembley માં સોમવારથી શુક્રવાર સવારના 9 થી સાંજના 5 માં સંપર્ક કરો. ટેલિફોન: 020 8937 1200</p>	GUJARATI
<p>اگرش میں وہی گئی ہے اور اس پر اگر آپ کو سمجھنے میں آئے تو براہ کرم میری ہائیڈروجن ہائیڈروجن سے رابطہ کریں، جس کا پتہ ہے: Forty Lane, Wembley، فون نمبر: 020 8937 1200 اور وقت: پورے ہفتے کو سے شام پانچ بجے تک۔</p>	URDU
<p>इयॉललड मे दी गहुँ यह दरतालेडड डुरर ड्रापको समझ मे न ड्राड नो कृपया टाउन हाल मे वन-स्टॉप-शॉप से संपर्क करें। पता है: Forty Lane, Wembley फोन नंबर: 020 8937 1200 समय: सोमवार से शुक्रवार के बीच सुबह नौ से शाम पांच बजे तक।</p>	HINDI
<p>ਜੇ ਤੁਹਾਨੂੰ ਅੰਗ੍ਰੇਜ਼ੀ ਸਮਝਣ ਵਿਚ ਮੁਸ਼ਕਲ ਆ ਰਹੀ ਹੈ ਤਾਂ ਟਾਊਨ ਹਾਲ ਫੋਰਟੀ ਲੇਨ ਵੈਮਬਲੀ ਵੈਨ ਸਟੋਪ ਸ਼ੌਪ ਨਾਲ ਸੰਪਰਕ ਤੋਂ ਸ਼ੁਕਰਵਾਰ ਸਵੇਰੇ 9 ਵਜੇ ਤੋਂ ਸ਼ਾਮ 5 ਵਜੇ ਤੱਕ ਸੰਪਰਕ ਕਰਨ ਦੀ ਕ੍ਰਿਪਾ ਕਰੋ। ਟੈਲੀਫੋਨ 020 8937 1200</p>	PUNJABI



APPENDIX A Continued

Zone SH Review Consultation Analysis

1. How satisfied are you with the CPZ overall?

	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Total	16	44	16	33	3

2. How satisfied are you with the days and hours the CPZ operates? (currently Mon-Sat, 8.00am - 6.30pm)

	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Total	17	34	15	48	4

3. On what days would you like the CPZ to operate?

	Remain Unchanged	Monday to Friday	Monday to Sunday
Total	38	58	21

4. On what hours would you like the CPZ to operate?

	Remain Unchanged	8am – 9pm (longer)	8am – 3pm (shorter)
Total	49	22	44

5. Would you like the scheme to operate on Bank Holiday?

	yes	no
Total	26	87

6. Do you think enough parking spaces have been provided for?

	Yes	No	Don't Know
Residents	46	61	12
Businesses	31	11	33
Shared use resident / Business	24	17	32

7. How easy is it for your visitors to park?

	Very easy	Fairly easy	Fairly difficult	Very difficult	Don't know
Total	5	34	29	46	2

8. How satisfied are you with the current level of parking enforcement?

	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Total	9	50	11	34	10

9. How satisfied are you with the arrangements for getting permits?

	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Total	20	41	19	20	12



APPENDIX A Continued

10. This question is for residents and businesses of Rosebank Avenue and Fernbank Avenue. Since the Controlled Parking Zone(CPZ) was extended to Maybank Avenue, do the parking controls make it easier for you to park in your street?

	yes	no
Total	28	44

11. Summary of comments.

<p>Do not like CPZ</p> <p>Shorter hours for restriction is required</p> <p>Cars parked up make it difficult to access road</p> <p>Residents should not have to pay for permits</p> <p>People come and park there</p> <p>Never any parking spaces even in the evenings</p> <p>Cars park after restricted hours and residents cant find parking</p> <p>Maybank road is too narrow for a 2 way traffic</p> <p>Maybank and Rosebank Should have a one way system</p> <p>People from Maybank park in this road</p> <p>Residents of Maybank park here</p> <p>Too many disabled badge holders are using up spaces</p> <p>Maybank residents park here</p> <p>Parking problem has got worse since the extension of zone</p> <p>Some households have several cars</p> <p>Maybank residents are parking here to get train</p> <p>Maybank residents leave cars in our road</p> <p>impossible to find parking after 6.30 and on weekends</p> <p>Extention of zone made things worse</p> <p>Residents in Maybank ave park cars in our road</p> <p>People leave cars here to catch the train</p> <p>More congestion in the evenings and weekends</p>



